



MANDATORY PROVIDENT FUND SCHEMES AUTHORITY (MPFA)

The MPFA was set up in September 1998 under the Mandatory Provident Fund Schemes Ordinance (Cap. 485). Our mission is to regulate and supervise privately managed provident fund schemes; to educate the working population about saving for retirement and the role of the MPF System as one of the pillars supporting retirement living; and to lead improvements to provident fund schemes to make them more efficient and user-friendly, and better meet the needs of the working population.

At MPFA, we take pride in our people and aim to provide a unique environment where talents could reach their potential and fulfil their career aspirations. We focus on enhancing retirement protection of Hong Kong people and living our core values – Community Perspective, Commitment, Quality and Teamwork. If you share these concerns and are keen to practise and promote creativity, collaboration, communication and agility, looking to gain broad perspective from businesses, eager to sharpen your leadership and professionalism, and put stakeholders at heart, this is the place for you.

Senior Manager (Supervision)

(Ref. 14/2024)

The Job

The MPFA has been tasked by the Government to design, develop and operate a digital platform, eMPF Platform, to standardize, streamline and automate the existing MPF scheme administration processes. Through the adoption of new technologies and innovative solution, this user-centric platform will bring about revolutionary change to the MPF ecosystem, thus creating further room for scheme administration fee reduction to benefit all MPF scheme members. On 5 March 2021, the eMPF Platform Company Limited was established as MPFA's wholly owned subsidiary to take forward the eMPF Platform project. For background and details of the eMPF Platform project, please go to our website <https://www.mpfa.org.hk/en/empf/overview>.

The appointee will be responsible for implementing an oversight programme in relation to overseeing the operation of the eMPF Platform to safeguard system integrity and stability. The appointee will also be involved in leading and driving key projects with a view to supervising the performance of functions assigned to the eMPF Platform Company Limited and the system readiness of MPF trustees for on-boarding the eMPF Platform. The main responsibilities include:

- To implement and enhance the oversight framework which would effectively oversee and supervise the operation of the eMPF platform to safeguard system integrity and stability;
- To establish and enforce standards and sound practices for and communicate compliance expectations with the eMPF Platform Company Limited;
- To collaborate with the eMPF Platform Company Limited and oversee its performance of operational functions delivered either directly or through outsourced vendors;
- To collaborate with eMPF Platform Company Limited to ensure that the eMPF Platform would adopt appropriate technical security measures and proper safeguards to protect the system security and data;
- To perform evaluation of control design and carry out assessment of the effectiveness of internal controls and risk management concerning eMPF operation processes and IT systems;
- To support projects at the MPFA level on reforms of MPF system, supervision of MPF trustees in relation to their system readiness for on-boarding the eMPF Platform, and other related initiatives;
- To take part in divisional management and to effectively coach and up-skill individual team members under his/her supervision; and
- To perform other duties as assigned.

The Person

- A recognized degree in Computer Science, Business or related disciplines;
- At least ten years of relevant experience in regulatory compliance, retirement schemes / pensions, system auditing, cyber security or technology risk management, of which at least four years should be at Manager level (for Senior Manager post) / supervisory level (for Manager post), preferably gained from sizable or public organizations;
- Possess certifications such as CISA, CRISC or other relevant qualifications;
- Strong knowledge and understanding of the business strategies, challenges and risks in MPF operation;
- Strong analytical skills and ability to effectively prioritize and coordinate multiple deliverables simultaneously;
- Effective negotiator and communicator; and
- Excellent interpersonal, leadership and influencing skills, self-motivated, solutions oriented and able to work under pressure.

Remuneration Package

A competitive remuneration and benefits package including a discretionary performance-linked variable pay, annual leave, medical, dental and life insurance coverage, and MPF will be offered. All new appointments will be made on a two-year fixed-term contract initially prior to consideration for appointment on a non-fixed-term basis.

To Apply

Interested candidates are invited to submit an [online application](#). The closing date of application is **9 April 2024**. Applicants not contacted for follow up within 3 months after the closing date for application may assume that their applications unsuccessful. Applications not selected for further processing may be considered for relevant openings in the future but their applications will not be retained for more than a period of two years after the closing date. For enquiries, please email at hrdmpfa@mpfa.org.hk.

The information provided will be kept confidential and only be used for those purposes relating to your application. Please visit our website for the details of the MPFA's Personal Information Collection Statement at <https://www.mpfa.org.hk/en/mpfa/joining-mpfa/job-vacancies/personal-information-collection-statement>. The MPFA is an equal opportunities employer and welcomes applications from all qualified candidates.